

	RHINO ENGINEERING GROUP LIMITED BUSINESS MANAGEMENT PROCEDURE QUALITY POLICY	Doc Ref. QP-00
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This is the Quality Policy of **Rhino Engineering Group Limited (REGL)** and is applicable to all subsidiary companies (Rhino Systems Limited (RSL), Rhino Site Systems Limited (RSSL), and Rhino HySafe Limited).

Policy and Commitment

It is the policy of REGL to be recognized for quality in the design, manufacture and installation of portals / barriers for the protection of assets from hazardous environments.

It is the responsibility of all members of staff to contribute to the quality of our products and services. Concern for quality and service must be a constant feature of our work. It must be our objective to ensure complete customer satisfaction by getting things ‘Right First Time’ thereby avoiding deficiencies which can cost time and money to rectify later.

This will be achieved through:

- Consideration of the context of the organisation and aligning the Quality Management System with the strategic direction of REGL
- Satisfying customer and applicable statutory and regulatory requirements
- Establishing, applying, maintaining and continual improvement of the effectiveness of Quality Management System – ISO 9001:2015
- Continual enhancement of customers’ satisfaction
- Tracking and applying new technologies and educating employees
- Careful selection of suppliers
- Commitment to increase the quality of our products and service levels to exceed customers’ expectations
- Making continuous improvement a part of every day and every job
- Ensuring that our Policy and Procedure Manuals reflect what we actually do
- Understanding how our jobs fit into the overall flow of work at REGL
- Continuously upgrading the Quality Management System in all stages ranging from enquiry through to delivery or final installation at the customer’s premises

The framework for setting quality objectives is defined in the Quality Manual.

The senior managers of the company are committed to the implementation of the Quality Management System and give their full support to all members of staff in actions taken in compliance with this Quality Policy, Quality Manual and related procedures.

The Quality Assurance Manager is responsible for communicating the Quality Policy to all persons working for or on behalf of the organisation and making it available to the public.



Stuart Lawrence
Managing Director

